

The Peacemaker Program, Inc. 2006 Annual Report

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Youth Served in 2006

CASA	69
CCAP	120
Permanency Mediation:	45
Parent Child Mediation:	23
Family Court Mediation:	249
Special Education Mediation:	3
Adventure / Workshops:	261
Total Youth Served:	770

Adults Served:

SDMC:	109
Family Mediation:	376
Community Mediation:	364
Permanency Mediation:	181
Parent/ Child Mediation:	29
Special Education Mediation:	6
Lemon Law:	16
Adventure/workshops:	120
Total Adults Served:	1,201

Grand Total Individuals Served:

People Served in 2006:	1971
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Volunteers Trained: 70

Volunteers for 2006: 411

\$ Total Cost Savings to our community: \$3,141,500.00

\$ Total Value of Volunteer Service: \$43,236.00

\$ Calculation formulas can be found on the last page of this document.

Our message reached over **33,200** people through:

31 presentations to 620 people

10 television and radio appearances

10 community events and

57 print media articles

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Training 2006: Individuals trained for various programs:

	Volunteers	Staff
▪ SDMC: (training is held every other year)	0	2
▪ Basic Mediation:	15	4
▪ Custody / Visitation:	13	2
▪ Parent/ Child:	2	
▪ Permanency:		
▪ Lemon Law:		
▪ Advanced Mediation:	1	
▪ Agreement Writing	12	5
▪ Adventure Program Facilitator Training	1	5
▪ Elder Mediation	2	2
▪ CASA	8	2
▪ CCAP	8	2
▪ Grant Writing, National CASA,	3	
▪ Speeding up the Permanency Process workshop		1
▪ Treatment Court workshop		1
▪ Staff Management		4
▪ Volunteer Evaluation/Management		4
▪ Ethics and Model Standards		4
▪ Juvenile Justice		4
▪ Sharing Success		1

Executive Director Training

- Leadership Mohawk Valley
- Advertisers Advantage
- Charitable Remainder Trust Training
- DRCMS Training
- NYS Society of CPA's Charitable Gifts Training
- Lunch with Leaders
- Executive Decisions Planning by WKTV
- Financial and Governance Issues for Non-Profits
- Co-Facilitated Basic Mediation Training
- Volunteers; Diversity & Retention by NYS CASA
- Impact of Problem Solving Courts by SU

Board of Directors Training:

Grant Writing	3
Financial and Governance Issues for Non-Profits	2

Total volunteers/staff trained in new services in 2006: **124**
(Number may include single volunteers trained in multiple services).

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In-Service & Advanced Training

- Foster Care and Difficult Behavior- House Of Good Shephard
- Human Services Workshops- Herkimer County Community College
- Case Building for Performance
- Case Process and Best Practices for Advocacy
- The Oneida County Family Treatment Court Process- Lisa Longertta
- Center for Addiction Recovery Process- Ule Pettersen
- Advanced Mediation: Collaborative Problem Solving
- Advanced Mediation: Workplace Conflicts

Other Volunteer Projects:

- Connect for Kids on Youth Development
- New Visions Interns: 4 High School students interned for 8 hours week in 8 weekly cycles.
- Project ION resulted in 2 college interns during the summer who worked on parent/child mediation, divorce mediation, and parent education.
- 30 volunteers worked to plan and execute Come to the Table 2007.
- 5 new volunteers assisted in the Glow Golf Tournament.

PROGRAMS:

CASA 2006

Number of Children Served: **69 (44 referrals)**

- **68%** of the children reached permanency
- **57%** reached permanency in less than one year
- **75%** of the children received appropriate services
- **81%** of cases were served by volunteers

Significant Accomplishments:

- CASA began serving children in Herkimer Drug Treatment Court. **Five** families and **12** children were served.
- Oneida County Model Court began referring K-Dockets. **14** adolescents (that have been freed for adoption) are being served.
- Herkimer County Youth Bureau funding was attained.

\$\$ The cost savings on account of this program is not available due to the complex, subjective nature of the cases. CASA has been proven in National studies to reduce delinquency and cycles of violence and abuse.

Value of volunteer service equals: **708** hours times \$23.60 equals: **\$16,709.00**

In 2006 there were **8** new advocates trained in each program. **34** volunteers were retained, **8** were lost.

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CCAP 2006

Number of Children Served: **120 (85 referrals)**

- ◆ **76%** of the cases settled before trial
- ◆ **8%** withdrew the petition or advocate was dismissed
- ◆ **16%** went to trial
- ◆ **7.5 weeks** was the average length of time a case was open

Significant Accomplishments:

- ◆ **10%** of the referrals received were served in Supreme Court.
- ◆ **20%** increase in referrals and 10% increase in the number of children served.

Cost Savings based on avoiding **91** custody/visitation trials is: **\$1,137,500.00**

Value of Volunteer Service equals: 288 hours times \$23.60 equals: **\$6,797.00**

In 2006, there were **8** new advocates trained in each program. **34** volunteers were retained. **8** volunteers were lost.

Surrogate Decision Making Committee

109 cases in 2006.

In 2006, there were a total of **302** volunteers. 212 were retained. 85 volunteers were acquired. 5 volunteers were lost.

Significant Accomplishments:

Program expanded to include 6 additional counties in the Broome region, in addition to the 8 central counties, serving a total of **14** counties and acquiring 85 new volunteers.

Value of Volunteer Service equals: **109** cases times (1) hour per case times (4) volunteers times \$23.60 per hour equals **\$10,290.00**

Mediation

Results of Participant Surveys shows favorable results: i.e being happy with services, well trained staff and feeling that mediation is a good way to resolve disputes.

In 2006, there were 24 volunteer mediators. 20 were retained. 4 were lost.

Significant Accomplishments:

Number of hours contributed by volunteer mediators: 400 hours.

The value of Volunteer Service equals **400** hours at \$23.60 per hour for a total of: **\$9440.00**

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Custody and Visitation

162 Cases were processed and 149 cases engaged in mediation. A total of **625** individuals were served, impacting **249** youth.

RESOLUTION RATE was 80%.

86 participant surveys were returned.

- 100% felt mediation was a good way to resolve their dispute
- 84% felt mediation will have a positive impact on their relationship
- 98 % rated Peacemaker Program as Excellent, or Very Good.
- Volunteers served **32%** of the cases in 2006. (47 cases)

Survey Quotes:

“This helped my grandchildren to not have to go through a hard custody fight in the courts, I am pleased with the whole process.”

“Very satisfied with this program, it kept us out of court, and things well maintained at a friendly level.”

“I feel much better knowing what each of us will be doing in the best interest of our children.”

The cost savings to the community based on avoiding **119** custody/visitation trials in Family Court equals: **\$1,487,500.00**

Community Mediation / Arbitration

164 cases were processed. ADR provided to 130 cases. **364** individuals served.

RESOLUTION RATE WAS **78%** (includes arbitration)

Volunteers served **62%** of cases in 2006.

11 participant surveys were returned.

90% felt mediation was a good way to resolve their dispute

100% reported that mediation was helpful whether or not they reached an agreement

90% stated they would recommend this process to others.

Participants Quotes:

“Mediation was beneficial in getting an agreement and being able to still be friends.”

“Thank You for a job well done.”

“Mediator was easy to deal with and heard everything that was said, treated everyone with respect and encouragement.”

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Parent / Child Mediation

48 cases were processed. 22 cases engaged in mediation. **52** individuals were served: 29 adults and 23 youth served.

RESOLUTION RATE WAS 77%

89% of youth did not require further court intervention.

100% felt mediation was a good way to resolve their dispute

88% felt that mediation will have a positive impact on their relationship.

94% rated the Peacemaker Program as excellent or very good.

100% reported they would recommend this process to others.

\$\$ The cost savings for each delinquency incident in the Juvenile Court system is estimated to be \$5000 per incident according to the NYS Unified Court System. This program prevented the involvement in this system for 22 youth, for a total savings of **\$110,000** to Oneida County and New York State.

This does not include the savings incurred as a result of placing these young people in out-of-home placements including juvenile detention, which would add to the value of this program.

Child Permanency Mediation

46 cases were processed. 31 cases engaged in mediation.

Total individuals served: **226**; 181 adults and 45 children.

RESOLUTION RATE WAS 90%

Referrals were received from OCDSS, Attorneys, Kids Oneida, Treatment Court, Family Mediation, Family Court and Child Advocacy Center.

Data is collected by the NYS Office of Children and Family Services. Local results are available upon request.

The cost savings to the community for avoiding **30** abuse/neglect trials is conservatively estimated at **\$406,500.00**

Fee for Service Mediation

Lemon Law: 8

Special Education: 3

Attorney/Client Disputes: 6

Adventure Programs

Project Challenge served 204 youth. Young Leaders in Training served 8 youth.

A total of **212** youth were served.

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Conflict Resolution Workshops held: 13

169 individuals Served. 49 youth and 120Adults

**estimation based on # of people per group in 2005 statistics.*

PUBLIC RELATIONS AND OUTREACH 2006:

<u>Presentations:</u>	Agency	# attending	Purpose
1/17 Weed and Seed Block Association		(35)	General Mediation
1/23 Lady of Lourdes Luncheon			General Mediation
1/27 Professional Women's Group		(28)	General/Come to the Table
2/8 Mohawk Valley Community College			Mediation
2/14 Cazenovia College		(15)	General
2/14 Cazenovia College		(8)	Mediation- Victim Offender
3/8 Mohawk Correctional Facility		(25)	Mediation
4/4 Mohawk Valley Community College		(17)	Mediation
4/13- HCCC Community Service Symposium		(17)	Mediation/CASA
4/18 Family Court Park Clerks		(10)	Mediation, CASA, CCAP
4/28- Seminar- Victims Rights- Strength in Unity			CASA
5/16 Women's Fund Luncheon-			General
6/13 Chittenango Group		(35)	
6/15 Chittenango Group		(35)	
6/19 Marcy Correctional Facility		(25)	General
7/11 Adirondack Bank			General
7/19 J-K Lumber		(60)	CASA/CCAP
7/25 Herkimer Rotary		(20)	CASA/CCAP/Parent Education
7/26 Northland Communications		(40)	
8/8 Faxton St. Lukes Healthcare		(14)	Mediation
8/17- Herkimers Lion's Club		(10)	General/CASA/CCAP
8/24 HCCC Community Service Symposium		(15)	General
9/26 Northern Safety		(40)	Parent Child Mediation/CASA
9/28 Northland Communications		(3)	General
10/11 Partners Trust Bank		(24)	Parent Child Mediation/CASA
10/16 LMR project group		(6)	General
10/17 MV Psychiatric Center-SEFA		(30)	CASA/Parent Child Mediation
10/17 MV Psychiatric Center-SEFA		(20)	General
10/17 Homogenous Metals		(60)	CASA/CCAP
10/17 Shv Psych. Center		(22)	General
10/24 Utica Converters-		(19)	Parent Child Mediation/CASA
10/25 Utica Converters		(22)	CASA/CCAP/P-Child
11/9 Commercial Travelers		(60)	CASA/CCAP

Booths/ Table Displays

4/4 Volunteer fair- MVCC			General
4/11 Job Fair- Working Solutions			General
4/27 Oriskany Wellness Fair-			Adventure Programs
4/27 Take Back the Night Table- Herkimer- April Abuse Awareness-			CASA

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Appearances:

3/14 Herkimer County Chamber Legislative Breakfast
3/22 Business After Hours
4/25 Business After Hours
5/9 ADR Day
5/10 UNHS Home Ownership
11/16 Business After Hours
12/7 Madison County Youth Recognition Awards
12/14 United Way Finale

Print Media

Press Releases Sent:

1/6 New CASA Volunteers Announced
1/6 Youth Bureau Fund
1/8 New Staff Members Announced
1/12 New Staff Members Announced
1/28 Open House for Prospective Volunteers
2/14 CASA Jewelers Grant
2/19 CASA
2/26 Table Designers for CTTT
2/23 CASA Praised in State of the Judiciary Address
3/10 Executive Director joins NYSDRA
3/20 Dine Out for CTTT
3/22 General CTTT
4/5 CTTT Winners Announced
4/12 CTTT Winners Announced
4/14 CTTT Winners
5/06 CTTT results
6/8 Board Officers Announced
6/8 Tax Savings for 2005
6/15 Glow Golf Fundraiser Announced
7/06 Glow Golf
8/24 New CASA Volunteers Announced
8/28 Glow Golf Results
9/6 Article 21-A passed
9/27 CTTT designers needed
10/27 CTTT designers kick off meeting
11/2 SDMC Expansion
11/28 Volunteer Recognition Ceremony
12/7 Barnes & Noble Gift Wrapping Fundraiser

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Pennysaver/Rome Daily Sentinel:

4/6 Come to the Table Fundraiser- Pennysaver
5/06- CTTT results- Pennysaver
8/06 Rome Sentinel CASA/CCAP Training Recruitment
8/06 My Hometown Sports CASA/CCAP Training Recruitment
10/15 Glow Golf Fundraiser Results –Rome Daily Sentinel

Observer Dispatch reaches approx 48,000 people Mon-Fri, with 50,000 on Saturday & 58,000 on Sundays

1/1- PR Director pictured in Good News Community Snapshots
1/5 Press Release Printed- CASA trains new volunteers
1/8 -New Staff Announcement
1-12 New Staff Announcement
1/20 Ad Printed- Mediation/CASA Volunteer Recruitment
1/22 Ad Printed- Mediation/CASA Volunteer Recruitment
1/26- Ad Printed- Mediation/CASA Volunteer Recruitment
1/27 Ad Printed Mediation/CASA Volunteer Recruitment
1/28 Ad Printed Peacemaker Open House for Prospective Volunteers
2/14 CASA Jewelers Grant
2/19- Press Release Printed- CASA
2/26- Table Designers Needed Press Release- Come to the Table
3/20 Press Release Printed- Dine Out fundraiser
4/5 Press Release printed- CTTT fundraiser winners
4/30 CTTT Success Letter to Editor-
4/30 Volunteers Needed- Wishlist
6/8 Press Release Printed Board Officers
6/11 Volunteers Needed Wishlist
8/24/06 Press Release Printed- New CASA Volunteers
10/3 CTTT Table Design Kick off (general, CTTT)
11/27- Table Designers Needed- Come to the Table
11/7 Letter to Editor- Parent Child Mediation
11/23 Volunteer Recognition Ceremony
12/8 Gift Wrapping Fundraiser

Life & Times Newspaper:

1/6 Press Release Printed- New CASA Volunteers
1/6 Press Release Printed- Youth Bureau Fund
1/31- Ad Printed- Volunteer Training
1/06-2/06 Rome Sentinel CASA/CCAP Training
3/10 Press Release Printed– Executive Director joins NYSDRA
4/14 Press Release Printed- CTTT winners
7/13 Glow Golf Fundraiser

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Other Print Media:

1/6 New board members announced- MV Chamber Member News
Jan-Feb Evening Telegraph CASA/CCAP Training
2/26- Table Designers Needed Press Release- Community Corner
3/22 Dine Out fundraiser- Chamber E-Brief
5/06 Printed MV Chamber Newsletter CTTT fundraiser
6/15 Press Release Printed- Glow Golf Fundraiser- HCCC Events E-Calender
6/06 Listed as 2005 Grant Recipient- NY Bar Newsletter
7/06 Peacemaker Board Officers Printed- MV Chamber Newsletter
7/06 Glow Golf Fundraiser- MV Chamber Biz Events
7/28 Events Calendar- Herkimer County Chamber of Commerce Glow Golf Listed
July-Aug (5) Free Church Bulletins CASA/CCAP Training Recruitment
8/06 Evening Telegraph CASA/CCAP Training Recruitment
8/06 Images of Herkimer County CASA/CCAP Training Recruitment
9/06 Listed in Who's Who of Business- Chamber
9/5/06- New CASA Volunteer List Printed-Herkimer Chamber of Commerce
9/8/06- Printed in MV Chamber Newsletter- CASA/CCAP Volunteers
10/06 Business Speaks
10/9 Leadership Mohawk Valley- MV Business Journal
11/9 Peacemaker promoted in flyer- Oneida County Family Treatment Court Graduation
12/4 MV Chamber Member to Member Discounts- 10% off Corporate Team Building
Program and Conflict Resolution Training
12/19 Working Solutions issued Press Release & on website-Disability Mentoring Day

Radio: WIBX reaches 8,900 listeners

2/8 WIBX Mediation/CASA/CCAP Training Recruitment
4/12 WIBX Radio- CTTT

Television: Newstalk reaches 11,000 and 23,000 viewers at 12:00 and 5:00 respectively

1/12 CASA
1/12 Mediation Training
1/18 CASA
1/30 CASA-CCAP Training Recruitment
3/20 CTTT
3/21 CTTT
3/23 CTTT
7/24 CASA/CCAP Training

Other:

5/4 Letter/Outreach to St. Luke's Home Director of Nursing- Parent Child
Mediation/General
5/10 UNHS Home Ownership
9/14- 50 Brochures sent for SEFA kickoff- General
10/17 Letter sent to OC Magistrates Association w/ Newsletter- Community Mediation
11/29 Stanley Marquee Thank You to Peacemaker Volunteers
11/30 Vol. Recognition & Special Awards Ceremony

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Cost Savings Calculation Method:

The very conservative cost savings (according to a variety of 2004 professional estimates) to the State and County were calculated for each trial presented through the following method:

An average trial lasts two days. Law Guardians and Assigned Counsel make on average \$75.00 per hour. Many of our cases are low income, and would be entitled to assigned counsel in addition to an appointed Law Guardian for the child(ren). Court costs were estimated to be \$1850 per case just for trial. This figure does not include the cost of numerous hearings and appearances saved leading up to a court trial, nor does it include attorney out-of-court time, which would greatly increase the cost of trial. An estimated total, inclusive of the above activities, is: \$12,500 per trial.

Therefore, the cost of trial equals:

$\$75 \text{ per hour} \times 7 \text{ hours per day} \times 2 \text{ days} = \$1050 \times 3 \text{ attorneys} = \$3150 + 1850 = \$5,000$
per case + \$7,500 for hearings and out of court time for a total of: \$12,500 per trial.

For this report, the above cost per attorney was added for the Department of Social Services Attorney to estimate the cost of preventing a permanency trial. This brings the cost per trial to: $1050 \times 4 = 4,200 + 1850 + 12,500 = \$13,550$.

Volunteer Service Value of \$23.60 is derived from the Independent Sector's estimate for the 'value' of volunteer hours in New York State for the Year 2006 (the latest year for which figures are available). For more information, go to:

www.independentsector.org/programs/research/volunteer_time.html